

**GOVERNMENT OF INDIA
FINANCE
LOK SABHA**

UNSTARRED QUESTION NO:1134

ANSWERED ON:29.04.2016

ATM Security

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Will the Minister of FINANCE be pleased to state:

- (a) whether increasing incidents of robbery, fraud and attack on customers in banks, cash vans, Automated Teller Machines (ATMs) have been reported in various parts of the country:
- (b) if so, the details thereof along with the total number of amount looted, cases filed during each of the last three years and the current year, bank and State-wise including Delhi:
- (c) whether the Government/RBI has laid down/issued any guidelines to banks regarding safety and security of banks and ATMs and if so, the details thereof; and
- (d) the further steps taken/being taken by the Government/RBI to strengthen/revamp the security of banks, cash vans and ATMs to prevent such incidents in future?

Answer

MINISTER OF STATE IN THE MINISTRY OF FINANCE

(a) & (b): Information as received from Reserve Bank of India (RBI) for the last three years , bank-wise and state-wise providing numbers and amount involved in fraud cases of Rs. 1 lakh and above, incidents of robbery, theft, dacoity and burglary is Annexed.

(c) & (d): RBI advises Banks from time to time to enhance security arrangements at their branches and ATMs, including coverage of ATM sites by CCTVs and ensuring adequate training of security staff posted at ATMs. Banks have also been advised to review and strengthen the security arrangements in their branches/ATMs, to deal with instances of robberies etc. and to deal with risk perceptions emerging from any such incident.